

Introducing some of our Profit Through Productivity Business Coaches



Malcolm Gallagher is a 'business performance improvement' specialist with over 40 years experience in the tourism, hospitality and leisure sector.

He has coached businesses across the UK helping them to maximise revenue and develop strategies for growth.



Beverly Payne, Partner in business consultancy Company Growth, was previously Vice President, Operations and Sales, Malmaison Hotels and also on the Board at One Devonshire Gardens, the luxury, award-winning hotel and restaurant in Glasgow.



Chris Morton, who runs CMA Ltd, and with over 17 years' experience managing independent and group-owned hotels, restaurants and leisure clubs, has developed the productivity of many businesses by improving service quality and operational procedures.



Bryn Jones has a strong track record in the tourism and leisure sector. He was Head of Visitor Services at The Science Museum, London and Commercial Director at both The Alnwick Garden, Northumberland and The Lowry Centre, Salford Quays, Manchester.



With many years' experience in the sector, John Goleczka specialises in working with small hotels, B&Bs and guesthouses to help them improve productivity and performance. He brings a highly practical, 'no nonsense' approach to his work with tourism businesses.



Nigel Hammond is Director of JH Leisure Consultants Ltd. For 20 years Nigel held senior positions with well-known hospitality operations, including Director roles with Forte and Village Leisure.

He is a Fellow of The British Institute of Innkeeping and has run his own successful businesses for 15 years.



Gary Lowthian runs Strategic Tourism, a business consultancy specialising in improving small business performance, e-Marketing and employee development – his previous roles include spells at Cumbria Tourist Board and VisitScotland.



Katie Read is Natural Tourism Manager at Natural Economy Northwest. Previously Katie was Farm and Rural Tourism Business Development Manager and headed up the project for five years.

Katie has been working with tourism businesses for over 20 years.

[For more information please contact:](#)

Rob Bishop
Hospitality and Leisure Manpower
Burgoine House, Burgoine Quay
8 Lower Teddington Road, Hampton Wick
Kingston upon Thames, Surrey KT1 4ER
Tel: 020 8977 4419 Email: rb@halm.co.uk